

# 352

## *Route Guide & Hazard Awareness*



**LOWER SYDENHAM - BECKENHAM - PARK LANGLEY  
HAYESFORD PARK - BROMLEY NORTH STATION**

**GoAhead**  
LONDON

# ABOUT 352

## SERVICE INFORMATION

### CHANGEOVERS | LOWER SYDENHAM SAINSBURY'S STAND

Changeovers will take place at Sainsbury's **BUS STAND**.

Always check your duty card for the correct changeover point.

*Always communicate in advance with iBus if you are late for any reason.*



-2:00



+5:00

NO MORE THAN 2 MINS EARLY AT ANYTIME

NO MORE THAN 5 MINS LATE IF POSSIBLE

Route 352 is a low frequency route. In terms of our performance, it is very important that you are not more than 2 minutes early at any time and when possible, no more than 5 minutes late.

**IMPORTANT:** Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

### ROUTE 352 | CURTAILMENT ABBREVIATIONS

**BNS** Bromley North Station

**BSS** Bromley South Stn

**BM** Beckenham War Memorial

**BJ** Beckenham Junction

**SC** Lower Sydenham

### FACILITIES | THROUGHOUT THE ROUTE

- **Bromley North.**
- **Lower Sydenham.** McDonald's and Sainsbury's (at retailers discretion)

*If you urgently need to use the following interim facility, please inform iBus first.*

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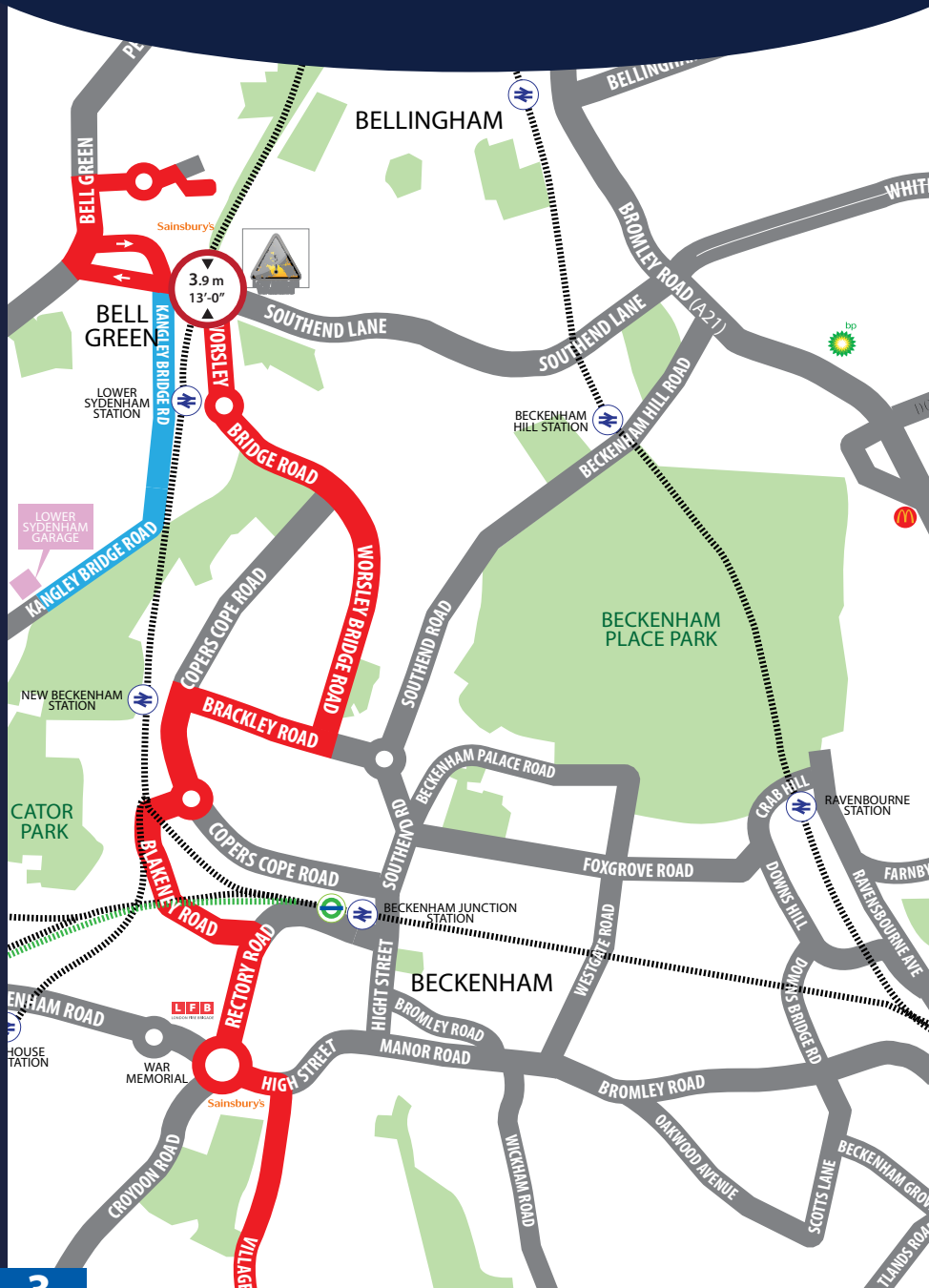
## **THINGS TO REMEMBER**

Make notes along the way.

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# ROUTE 352 MAP

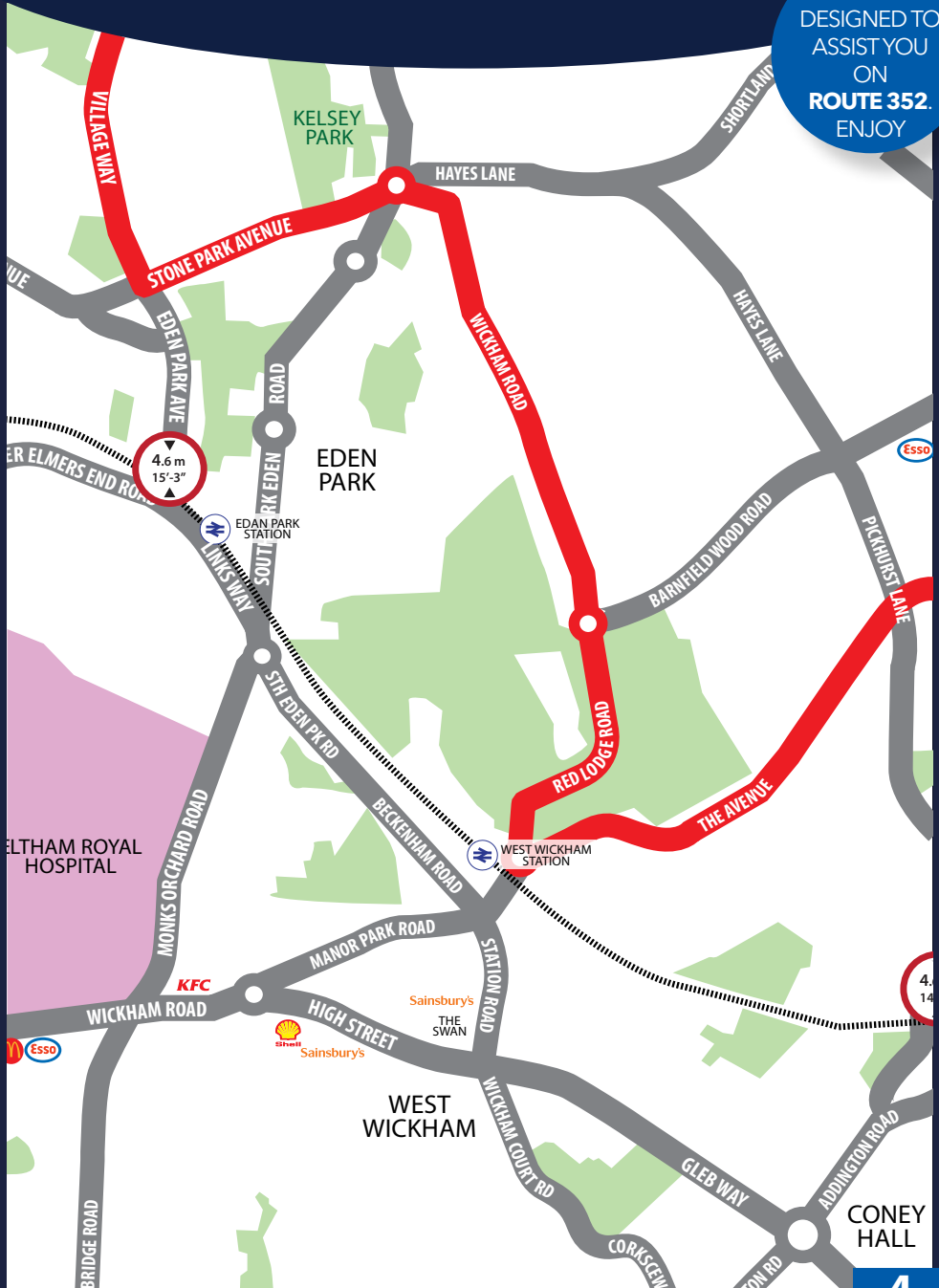
LOWER SYDENHAM AND VILLAGE WAY



# ROUTE 352 MAP

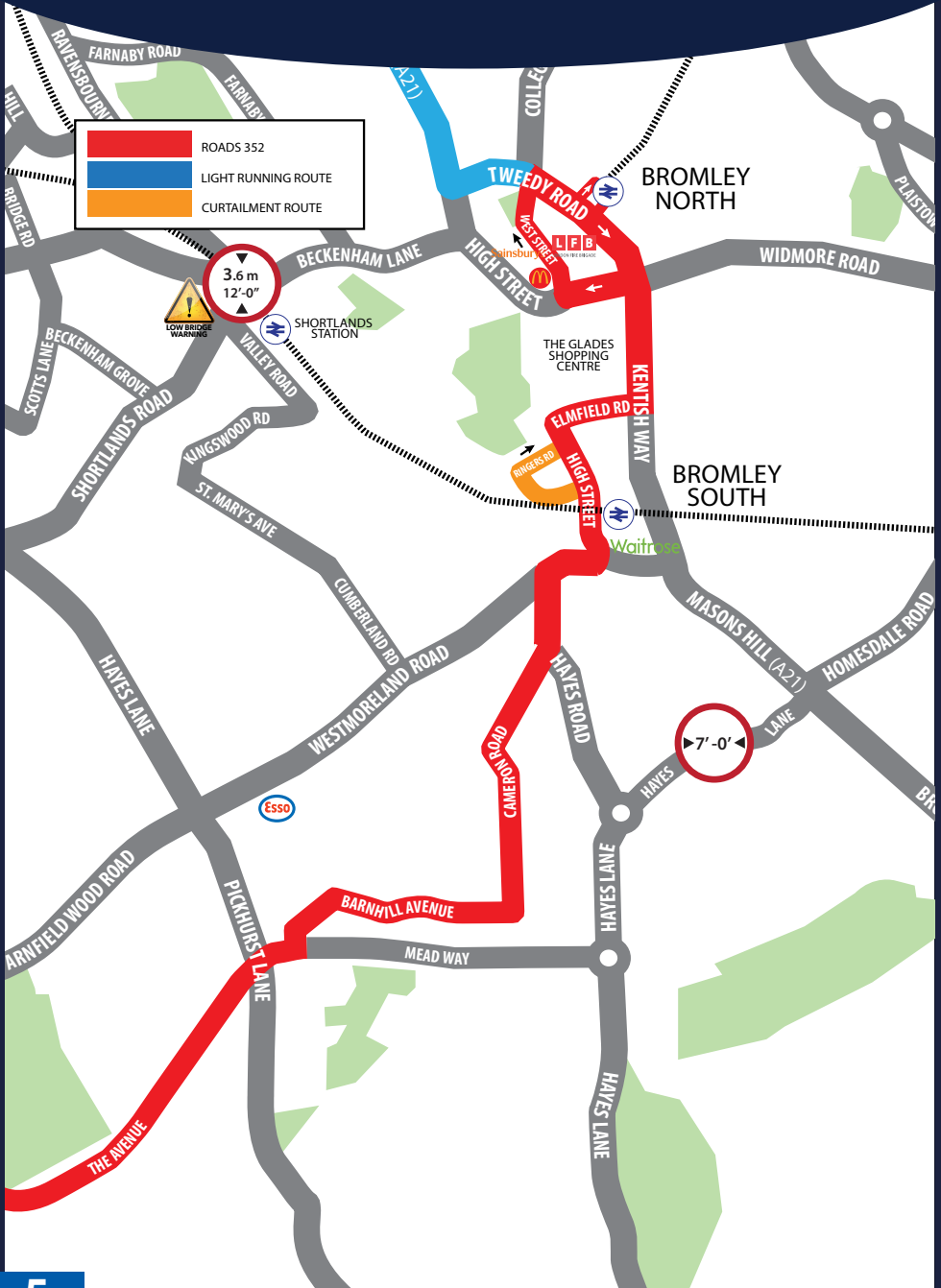
VILLAGE WAY AND THE AVENUE

THIS GUIDE IS  
DESIGNED TO  
ASSIST YOU  
ON  
**ROUTE 352.**  
ENJOY



# ROUTE 352 MAP

## THE AVENUE AND BROMLEY NORTH



# RUNNING LIGHT

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## TO BROMLEY NORTH STATION

From **Sydenham Garage**, turn left onto Kangley Bridge Road  
At traffic light, turn left onto Stanton Way **A2218**  
At traffic light, turn right onto Bell Green **A212**  
At traffic light, turn right onto Southend Lane **A212**  
At traffic light take 2nd left onto Southend Lane **A212**  
At traffic light, turn right onto Bromley Road **A21**  
At traffic light, continue ahead onto Bromley Hill **A21**  
Follow road ahead onto London Road **A21**  
At traffic light, turn left onto Tweedy Road **A21**  
Turn left, onto Mitchell Way  
Turn left, on Bromley North Station **stand**

## FROM BROMLEY NORTH STATION

From **stand**, turn left onto Mitchell Way  
At junction, turn left onto Tweedy Road **A21**  
At traffic light, turn right onto Widmore Road **A222**  
Follow road ahead onto Market Square  
Follow road ahead onto High Street **A222**  
At traffic light, continue ahead onto London Road **A222**  
Follow road ahead onto Bromley Hill **A21**  
At traffic light, continue ahead onto Bromley Road **A21**  
At traffic light, turn left onto Southend Lane **A2218**  
At traffic light, turn left onto Kangley Bridge Road  
Turn right, into **Sydenham garage**.

# RUNNING LIGHT

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## TO LOWER SYDENHAM SAINSBURY'S

- From **Sydenham Garage**, turn left onto Kangley Bridge Road
- At traffic light, turn left onto Stanton Way **A2218**
- At traffic light, turn right onto Bell Green **A212**
- At traffic light, keep left onto Bell Green A212
- At traffic light, turn right onto Alan Pegg Place
- At roundabout, take 1st exit onto Spine Road
- Turn right, onto Road to **Stand**

## FROM LOWER SYDENHAM SAINSBURY'S

- Exit **stand**, turn right onto Spine Road
- At roundabout, take 2nd exit onto Alan Pegg Place
- At traffic light, turn left onto Bell Green **A212**
- At traffic light, turn left onto Southend Lane **A2218**
- At traffic light, continue ahead onto Kangley Bridge Road (**right lane**)
- At traffic light, continue ahead onto Kangley Bridge Road
- Turn right, into **Sydenham garage**.

# ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT  
PLEASE ENSURE  
YOU USE YOUR  
**GEO-TAB SWIPE  
CARD** ON EVERY  
TRIP

## TO BROMLEY NORTH STATION

- Exit **stand**, turn right onto Spine Road
- At roundabout, take 2nd exit onto Alan Pegg Place
- At traffic light, turn left onto Bell Green **A212**
- At traffic light, turn left onto Southend Lane (*one-way system*) **A212**
- Continue ahead onto Southend Lane (*Low bridge on this road*) **A2218**
- Turn right onto Worsley Bridge Road
- At roundabout, take 2nd exit onto Worsley Bridge Road
- At junction, turn right onto Brackley Road
- At junction, turn left onto Copers Cope Road
- At roundabout, take 2nd exit onto Bridge Road
- Turn left, onto Blakeney Road
- At junction, turn right onto Rectory Road **A2015**
- At Beckenham War Memorial roundabout, take 1st exit onto High Street **A222**
- Turn right, onto Village Way
- At traffic light, turn left onto Stone Park Avenue
- At roundabout, take 3rd exit onto Wickham Way
- At roundabout, take 2nd exit onto Red Lodge Road
- At roundabout, take 1st exit onto The Avenue
- At traffic light, continue ahead onto Mead Way
- Turn left, onto Pickhurst Park keep right
- At junction, turn right onto Barnhill Avenue
- Turn left, onto Cameron Road
- At junction, turn left onto Hayes Road
- At junction, turn right onto Westmoreland Road **B228**
- At traffic light, turn left onto High Street (*Bromley South station on the right*)
- At traffic light, turn right onto Elmfield Road
- At traffic light, turn left onto Kentish Way **A21**
- At traffic light, turn left onto Widmore Road **A222**
- At traffic light, turn right onto East Street and follow road left onto West Street
- At traffic light, turn right onto Tweedy Road **A21**
- Turn left onto Mitchell Way and follow the road to the right
- Turn left onto Northside Road (approach to bus parking area to **stand**)

# ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT  
PLEASE ENSURE  
YOU USE YOUR  
**GEO-TAB SWIPE  
CARD** ON EVERY  
TRIP

## TO LOWER SYDENHAM SAINSBURY'S

- At **stand**, continue ahead and exit bus parking area
- Turn left, onto Tweedy Road **A21**
- Continue ahead onto Kentish Way **A21**
- At traffic light, turn right onto Elmfield Road (*buses only*)
- At traffic light, turn left onto High Street (*Bromley South station on left*)
- At traffic light, turn right onto Westmoreland Road **B228**
- Turn left onto Hayes Road
- Turn right onto Cameron Road
- Turn right onto Barnhill Avenue
- Turn left onto Pickhurst Park
- At junction, turn right onto Mead Way
- At traffic light, continue ahead onto The Avenue
- At mini-roundabout, take 2nd exit onto Red Lodge Road
- At mini-roundabout, take 1st exit onto Wickham Way
- At roundabout, take 2nd exit onto Stone Park Avenue
- At traffic light, turn right onto Village Way
- At junction, turn left onto High Street **A222**
- At Beckenham War Memorial roundabout, take 3rd exit onto Rectory Rd **A2015**
- Turn left onto Blakeney Road
- At junction, turn right onto Bridge Road
- At mini-roundabout, take 1st exit onto Copers Cope Road
- Turn right onto Brackley Road
- Turn left onto Worsley Bridge Road
- At mini-roundabout, take 2nd exit onto Worsley Bridge Road
- At junction, turn left onto Southend Lane (*Low bridge on this road*) **A2218**
- Continue ahead onto Stanton Way (*one-way system*)
- At traffic light, turn right onto Bell Green **A212**
- At traffic light, turn right onto Alan Pegg Place to **stand**

# HAIL & RIDE

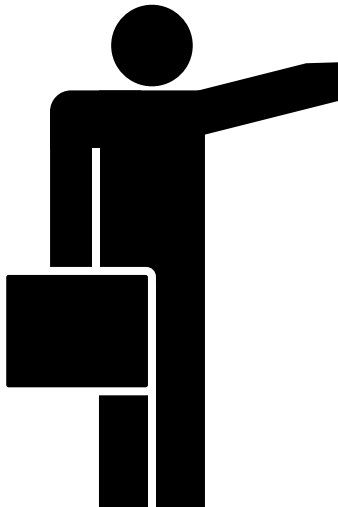
CARE AND CAUTION



HAIL & RIDE IN BOTH DIRECTIONS

Between Wickham Way, Red Lodge Road, The Avenue the bus can be requested to stop where it is safe to do so, whether there is a bus stop or not. Between the roads named above, customers can also signal to the driver that they wish to board the bus or press the stop button to alight at any safe point along the road.

*Please use extra care and caution when travelling on these roads.*





# BROMLEY SOUTH

## TURNING POINT

**TURNING POINT ONLY.**  
BUSES MUST NOT STAND.

**From Lower Sydenham.** Proceed from Bromley High Street via Ravensbourne Road and Ringer's Road.

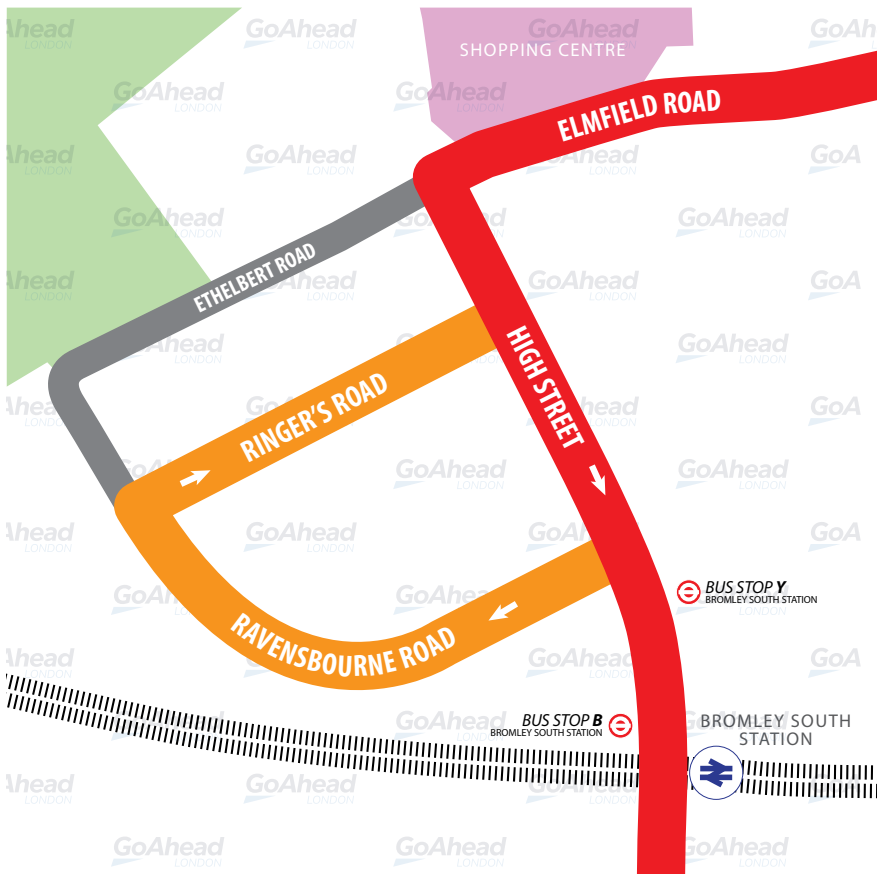
Set down on Bromley High Street at **BUS STOP B**.

**Towards Lower Sydenham.** Depart to Bromley High Street.

Pick up on Bromley High Street at **BUS STOP Y**.

Turning point only - buses must not stand.

**Blind display:** **BROMLEY SOUTH**.



# BECKENHAM

## TURNING POINT

TURNING POINT ONLY.  
BUSES MUST NOT STAND.

**From Bromley North.** Proceed from Beckenham High Street via Beckenham War Memorial.

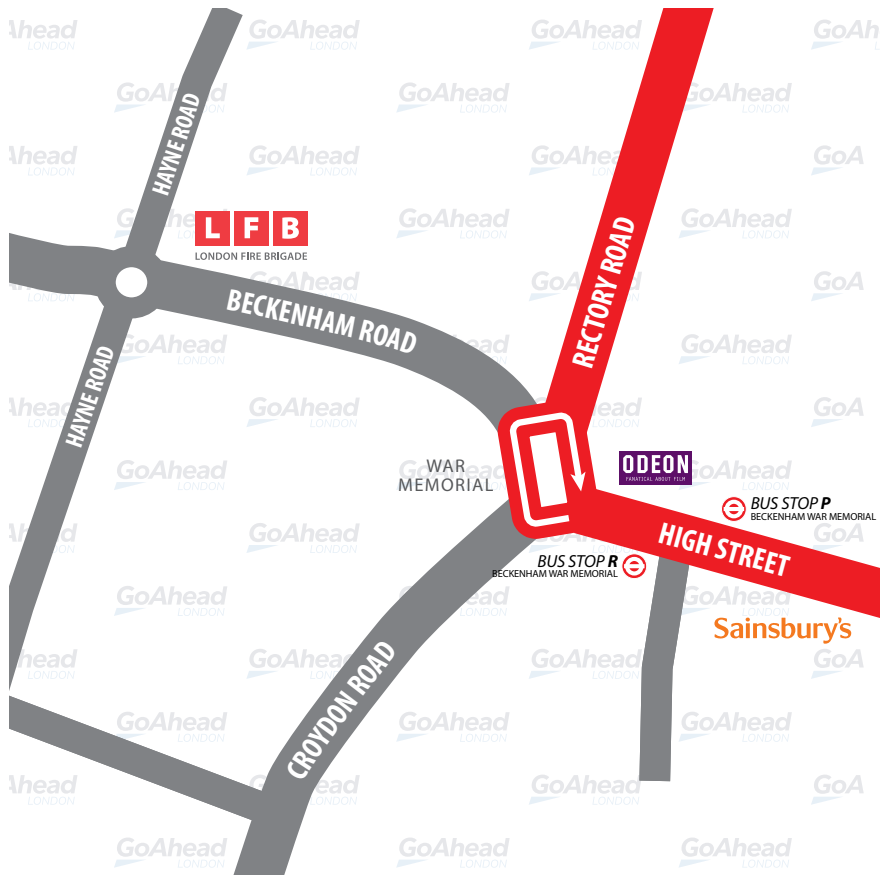
Set down on Beckenham High Street at **BUS STOP R**.

**Towards Bromley North.** Depart to Beckenham High Street.

Pick up on Beckenham High Street at **BUS STOP P**.

Turning point only - buses must not stand.

**Blind display:** **BECKENHAM, WAR MEMORIAL..**



# BECKENHAM JUNCTION

CURTAILMENT POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From Bromley North.** Proceed from Rectory Rd via Beckenham Junc Station Forecourt to stand. Set down on Rectory Road at **BUS STOP V**.

**Towards Bromley North.** Depart via Beckenham Junction Station Forecourt to Rectory Road. Pick up on Rectory Road at **BUS STOP W**.

Private stand in slip road on station forecourt.

**Blind display:** **BECKENHAM JUNCTION**.



# LOWER SYDENHAM

TERMINUS POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From Bromley North.** Proceed from Sainsbury's Access Road via Turning Circle to stand. Set down on Sainsbury's Access Rd at **BUS STOP AP.**

**Towards Bromley North.** Depart via Turning Circle to Sainsbury's Access Road. Pick up on Sainsbury's Access Road at **BUS STOP LM.**

Private stand for 4 buses in lay-by on north side of turning circle at east end of Sainsbury's Access Road on north side of superstore.

**Blind display:** *LOWER SYDENHAM.*



# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **20 MPH ZONE | LOWER SYDENHAM SAINSBURY'S**

Retail area, shoppers, cars and buses. Use appropriate speed and take extra care.

## **LOW BRIDGE (13'0") | SOUTHEND LANE**

Low bridge (13'0"), road narrows. Watch speed, good mirror work needed.

## **20 MPH ZONE | WORSLEY BRIDGE ROAD**

Parked cars, playing fields. First part of road is a 20 mph zone. Watch speed. Read and plan road ahead.

## **SCHOOL CHILDREN | WORSLEY BRIDGE ROAD**

Worsley Bridge Primary School. Look out for children/pedestrians and parked cars especially at school times.

## **TIGHT TURN | COPERS COPE ROAD JUNC BRIDGE ROAD**

Very tight turn. Hill is blind until almost up it. Need to use all the road. Caution.

## **TRAFFIC ISLANDS | BLAKENEY ROAD**

Windy road, traffic islands. Extra care needed. Read and plan the road ahead.

## **VOLUME OF PEDESTRIANS | BECKENHAM HIGH STREET**

Heavy traffic, shoppers crossing. Use appropriate speed. Care and caution.

## **SAINSBURY'S CAR PARK | VILLAGE WAY**

Zebra crossing right after taking turn. Cars parked both sides of road. Care and caution. Be aware of cars exiting Sainsbury's car park and prepare to give way.

## **TIGHT TURN | VILLAGE WAY JUNC STONE PARK AVE**

Left turn onto Stone Park Avenue. Tight turn due to oncoming filter lane. Watch speed and use all of road.

## **SCHOOL CHILDREN | STONE PARK AVENUE**

Kelsey Park School. Look out for children/pedestrians and parked cars especially at school times.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **BUSY ROUNDABOUT | PARK LANGLEY**

Very busy roundabout. Extra care needed.

## **HAIL & RIDE | WICKHAM WAY**

Hail and Ride. Look out for pedestrians wishing to board.

## **CYCLISTS | RED LODGE ROAD**

Golf course – golfers crossing, sharp bend. Cyclists in road and not on allocated pavement. Watch speed and take extra care.

## **TIGHT TURN | RED LODGE ROAD JUNC THE AVENUE**

Very tight turn - need to use all the road.

## **PARKED VEHICLES | THE AVENUE**

Parked cars both sides of road. Take care and be prepared to give way.

## **TIGHT TURN | PICKHURST PARK**

Very tight turn - need to use all the road.

## **TIGHT TURN | CAMERON ROAD JUNC HAYES ROAD**

Very tight turn. Watch kerbs.

## **BUSY PEDESTRIAN AREA | BROMLEY HIGH STREET**

Shoppers. Watch speed, watch for pedestrians and cars attempting u-turns.

## **SHOPPERS CAR PARK | KENTISH WAY**

Traffic backs up from car park. Read and plan the road ahead.

## **VOLUME OF PEDESTRIANS | WEST STREET SAINSBURY'S**

Look out for pedestrians and be aware of cars exiting car park.

## **10 MPH ZONE | BROMLEY NORTH BUS STATION**

Speed limit 10mph. Lots of bus movement. Watch speed and take extra care.

# AT THE GARAGE

## GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE  
**WEAR YOUR  
HI-VIS** WITHIN  
THE GARAGE

GO SLOW!  
MANDATORY  
**SPEED OF 5 MPH**  
WITHIN THE  
GARAGE

BE NOTICED  
**HEADLIGHTS**  
ON AT ALL TIMES  
IN THE GARAGE

STICK TO  
DESIGNATED  
PATHS AND  
WALKWAYS

NO EXCUSES  
PLEASE ABIDE BY  
THE RULES. IT'S  
**MANDATORY!**

BE AWARE.  
REPORT ALL  
**HAZARDS**  
IMMEDIATELY

REMEMBER  
**LOOK OUT  
FOR CYCLISTS**  
DRIVE SLOWLY

PARK FERRY  
VEHICLES WITHIN  
DESIGNATED  
AREAS

**USE THE  
HORN** WHEN  
APPROACHING  
CORNERS &  
REVERSING

ELECTRIC BUSES  
ARE SILENT. BE  
**EXTRA CAUTIOUS**  
WHILST ON THE  
MOVE!

FUEL, OIL &  
COOLANT SPILLS  
CAN MAKE THE  
SURFACE SLIPPERY  
**BE AWARE**

FAMILIARISE  
YOURSELF WITH  
THE GARAGE  
**SAFETY CODE**

# SAFETY ALERT

*Bus Stations and similar private sites such as hospitals, rail stations and shopping centres used by buses*

## Recent fatalities and life changing injuries

Reviewing serious incidents at bus stations and other similar private sites has identified a combination of factors that you should be reminded of that can contribute to tragic events when driving your bus at these locations.

**Congested sites** – limited space and large numbers of people close to buses moving increases the risk of collisions, they can be young, elderly or have perception, hearing, sight, or mobility issues

**Pedestrian crossings** – You must give way to pedestrians. Never force your way onto a crossing that is in use.

**Pedestrian crossings on tight bends** - blind spots created by the bus structure such as windscreen supports, and door frames can obscure your view of nearby pedestrians who may track within the blind spot as you and they move. Approach slowly and rock forward and back in your seat to increase your field of vision and open up your blind spots.

**Distraacted pedestrians**- may be unfamiliar with the site or over familiar, in either case they may venture into traffic movement areas and appear from between buses unexpectedly. Look out for rushing pedestrians on phones or using headphones who may be looking in the wrong direction and walking into your path or suddenly appearing from between buses in traffic movement areas.

**Driver distractions**- There can be many distractions from other vehicle movements to pedestrian activity maintain your focus on safely progressing.

**Speed**- moving too quickly around a site reduces both your time to react and pedestrians to react to your approach. Travel at an appropriate safe speed which can be well below the limit for the site in the prevailing situation.

**Pulling away from or into stops**- ensure you have made all your nearside and door checks before pulling away – people or their belongings can be trapped in the doors, people running to the front doors to get your attention can be alongside and fall under the wheels. Pulling into stops slowly and considering your mirror arm or front of your bus over the curb that could strike pedestrians.

**Pedal confusion/misapplication**- take the time to reorientate yourself in the cab before pulling away, adjust your seating position appropriately if you are taking over a bus or after a break re-check the pedal positions to reduce the risk of pedal misapplication.

**Lighting and weather conditions affect vision**- take extra care when your ability to see both around your bus as you progress, as this can increase the risks of collision on these sites.

**Report issues of concern at any site you visit so action can be taken to keep you and the public safe**

# OTHER INFORMATION

## EMERGENCY RADIO PROCEDURES

REMAIN CALM:  
GIVE ACCURATE  
INFORMATION.  
WE'RE HERE  
TO ASSIST!

### CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact Surface Control Centre using the radio's Code Red facility.

To call Surface Control Centre, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***



Call your garage for non-emergency, mechanical defects, help or advice



Call SCC for non-emergency, incident reporting or diversions



Call SCC for emergency services, passenger injury or assault